

COMPLAINTS PROCEDURE:

In the unlikely event you have any complaint or grievance against anyone at Redbourn Physiotherapy Clinic, we would hope to be able to resolve the problem with you directly. We aim to provide an excellent service and always welcomes comments that might improve your and other patients care. If at any stage you are unhappy we would be more than happy to listen and act accordingly.

Or you may, of course, contact the CSP directly the details of which are :-

*Enquiry Handling Unit
The Chartered Society of Physiotherapy
14 Bedford Row
London
WC12 4ED*

Tel no. 0207 306 6666